

GETTING TO KNOW OUR...

2019 Productivity Olympics National Winners



CALABARZON

3D Container and Packaging Philippines Corp started with only three employees and second-hand machineries at a 432 sq. meter lot. With its perseverance and the help of RTWPB and NWPC, 3D got its first ISO 9001 and ISO 14001 accreditation in 2018 and has since proven its reputation as a solid business partner to some of the country's leading manufacturing firms such as: DENSO Phils., JECO Auto parts, ISUZU Philippines and JUNTEC Corporation to name a few.



Challenges

- 01 Low production output
- 02 Long process cycle time
- 03 Poor accounting and inventory system
- 04 High production wastes
- 05 Tardiness

Productivity Programs Implemented

- 01 Upgraded printing machine from two-color to multi-color
- 02 Installed partition slotter to produce more sample products
- 03 Improved labeling of raw materials
- 04 Shortened production process
- 05 Improved accounting and inventory system
- 06 Upgraded communication and alarm system
- 07 Reused cushion foam for die blades

Outcomes of Productivity Programs

ON BUSINESS

- ✓ Increased output, sales, and clients
- ✓ Product diversification
- ✓ Improved process cycle time
- ✓ Reduced waste materials
- ✓ Increased employment

ON PEOPLE

- ✓ Productivity or performance incentive schemes for employees (perfect attendance, best in 5S & Kaizen)
- Non-monetary incentives (e.g. rice subsidy and grocery package)
- ✓ Scholarship for employees and personality development programs





BAGUIO-BENGUET COMMUNITY CREDIT COOPERATIVE

CORDILLERA ADMINISTRATIVE REGION

Baguio-Benguet Community Credit Cooperative (BBCCC) is a service establishment located in Baguio City. Founded in 1958, it was formerly known as the Baguio Teachers Credit Union and a consistent cooperative awardee in Ilocos Region and CAR. It was recognized twice (1985 and 1992) as the Most Outstanding Credit Cooperative (Community Type) in the Philippines. It aims to be a model cooperative, responsive to the needs of its environment where each member becomes economically self-reliant, positive, value-oriented, and socially responsible member of the community.



Challenges

- 01 High overhead costs
- 02 High delinquencies/past due accounts
- 03 Few satellite offices to address concerns of the growing number of members
- 04 Poor records management
- 05 Poor technology for the processing of accounts

Productivity Programs Implemented

- 01 Installed solar panels to convert light into electricity to generate savings
- 02 Leased out underutilized or idle spaces
- 03 Implemented collection strategies and Amnesty Rebuilding Economic Stability Program (BBCCC Cares)
- 04 Created Debt Recovery Team (DRT)
- 05 Established of new satellite office
- 06 Implemented Records Management Program
- 07 Established electronic payroll payment and human resource management system

Outcomes of Productivity Programs

ON BUSINESS

- ✓ Improved financial performance
- ✓ Increased loan portfolio
- ✓ Reduced delinquencies/past due accounts
- ✓ Generated revenue from leased out spaces
- ✓ Increased membership
- ✓ Recipient of Certificate of Compliance from the Cooperative Development Authority - CAR

ON PEOPLE

- ✓ Productivity or performance incentive schemes in the form of annual and monthly incentives and bonuses
- ✓ Loyalty recognition programs
- ✓ Welfare programs such as *lakbay-aral* and work-life balance program
- ✓ Additional leave benefits and medical/financial assistance





CAGAYAN 1 ELECTRIC COOPERATIVE, INC.

CAGAYAN VALLEY REGION

Cagayan I Electric Cooperative Inc (CAGELCO I) is a unionized electric cooperative in Cagayan Province. Established in 1971, its goal is to be every customer's first and last choice and to serve as catalyst for socio-economic growth by providing reliable and quality service at competitive rates.

The cooperative had since received numerous awards and recognitions, including National Winner for the Medium-Industry Category of the 2019 NWPC Productivity Olympics.



Challenges

INTERNAL

- 01 Poor records management
- 02 Unsynchronized processes
- 03 Delays in encoding of meter reading outputs

EXTERNAL

- 01 Longer period of business transactions
- 02 Difficulty in supplying quality electricity to municipalities
- 03 High systems loss

Productivity Programs Implemented

- 01 Implemented collection efficiency program
- 02 Implemented an integrated online system for key operations
- 03 Improved customer service
- 04 Enhanced and upgraded the distribution line system
- 05 Implemented Systems Loss Reduction Program

Outcomes of Productivity Programs

ON BUSINESS

- ✓ Increased collection
- ✓ Shortened payment transaction time
- ✓ Real time meter reading and printing
- ✓ Reduced process cycle time (from application to connection)
- ✓ Reduced number of power interruptions and complaints
- ✓ Reduced systems loss rate
- ✓ Increased employees' performance
- ✓ Increased number of member-consumers
- ✓ Increased employment

ON PEOPLE

- ✓ Monthly performance bonus and salary increase based on annual performance
- ✓ Loyalty recognition program with non-monetary incentives
- ✓ Welfare programs (annual physical exam and fitness)





DAVAO REGION

Coffee for Peace Café is a micro enterprise established in 2008 in Davao City by its founder and CEO Joji Pantoja. The café sells world class quality coffee with a vision of promoting the culture of peace, environmental protection and advancement of the social economy of farmers in the region.



Challenges

- 01 Limited office space
- 02 High coffee and other fruit waste from the shop
- 03 Limited market reach/visibility
- 04 Lack of documentation of business processes

Productivity Programs Implemented



- 01 Acquired large office space
- 02 Recycled coffee and other fruit wastes
- 03 Established online (website) and social media presence (Facebook, Twitter, Instagram, and Youtube)
- 04 Implemented productivity-based incentive schemes

Outcomes of Productivity Programs



ON BUSINESS

- ✓ Increased total productivity and revenue
- ✓ Increased employment
- ✓ Expanded market reach

ON PEOPLE

- ✓ Productivity or performance incentive schemes in the form of monthly incentives and bonuses
- Employee recognition program