

NWPC Leads Training of Trainers on DOLE Service Quality Improvement Program



DOLE-Human Resource Development Service and NWPC-Training and Technical Services Division led the conduct of Training of Trainers (ToT) on DOLE Service Quality Improvement Program (SQIP) in Manila on October 3 to 4, 2022. Human resource-designates and representatives from DOLE bureaus, services, regional offices and attached agencies attended the activity.

The SQIP seeks to mainstream “a culture of quality, innovation and continuous improvement across all levels of the DOLE with the aim of providing streamlined error-free services.” It is implemented in furtherance of the DOLE strategic objective to optimize organizational performance, enhance efficiency in the delivery of programs and services, and promote consistency in policy and program implementation.

Ms. Amelia C. Kakazu, Ms. Julie C. Llorente and Mr. Enrique P. Reyes of NWPC facilitated the two-day trainers' training. Ms. Llorente discussed the basic concepts, principles, measures and targets of productivity. Ms. Kakazu lectured on customers' perspective and improving service quality, while Mr. Reyes presented the steps of process improvement.

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2nd Tranche of Minimum Wage Hike in Regions II, IX Takes Effect

The 2nd tranche of minimum wage increases for workers in the private sector in Region II (Cagayan Valley) and Region IX (Zamboanga Peninsula) took effect on October 1, 2022.

In Region II, minimum wage earners in service/retail establishments employing not more than 10 workers received a P25 increase. The minimum wage rate for service/retail establishments employing not more than 10 workers is now P400. This rate is now the same as the minimum wage rate in non-agriculture establishments in the region.

Meanwhile, in Region IX, minimum wage earners in service/retail establishments employing 1-9 workers and

NEW MINIMUM WAGE RATE IN CAGAYAN VALLEY (2nd tranche) effective October 1, 2022			NEW MINIMUM WAGE RATE IN ZAMBOANGA PENINSULA (2nd tranche) effective October 1, 2022		
AREA	Increase	NEW MINIMUM WAGE RATES	SECTOR/ INDUSTRY	Increase	NEW MINIMUM WAGE RATES
Non-Agriculture	---	P400.00	• Non-Agricultural • Retail / service with 31 workers or more	---	P351.00
Agriculture	---	P375.00	• Establishments employing 10-30 workers • Establishments employing 1-9 workers	• --- • P15.00	P338.00
Service/Retail Establishment Employing not more than 10	P25.00	P400.00	• Agricultural Enterprises	P15.00	P338.00

agricultural establishments received a P15 increase. The minimum wage in these sectors is now P338. This rate is now the same as the minimum wage rate in service/retail establishments employing 10-30 workers in the region.

BARMM Holds Labor Consultative Summit and 1st Bangsamoro Productivity Olympics



The Ministry of Labor and Employment (MOLE) of the Bangsamoro Autonomous Region in Muslim Mindanao vowed to further protect the rights and welfare of the workers in the Bangsamoro region during the first leg of the region-wide Labor Consultative Summit held on 19 October 2022 in Cotabato City.

The event, with the theme “Sustaining Productivity, Bridging Economic Recovery”, convened the different micro, small, and medium enterprises (MSMEs), employers, and Bangsamoro labor groups from the region.

Labor Minister Datu Muslimin G. Sema believed that the activity will help improve their effectiveness in promoting business continuity, workers’ health and safety, and preserving jobs across the region.

On the same day, the Bangsamoro Productivity Olympics was held to recognize the best-designed and successfully implemented productivity improvement programs of MSMEs in the region.

National Wages and Productivity Commission OIC-Director Jerome P. Yanson emphasized the importance of productivity, saying that “the rich culture, the good people, and the vast and rich natural resources of the BARMM have an impact on productivity and economic recovery.”

“Regardless of your religion, political affiliations, your belief, or your color, there is only one thing about productivity—more equitable sharing of gains lead to a productive workforce,” OIC-Director Yanson said. (Johaira Sahidala/BIO/www.bangsamoro.gov.ph)

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DOLE-Internal Audit Service Director Rovelinda A. Dela Rosa, head of DOLE SQIP secretariat, explained during the training that the next step after the training is for participants to develop their own project proposals to implement SQIP in their respective offices. She announced that there will be a recognition of exemplary service quality improvement projects among DOLE offices to be awarded in December 2022.

In her closing remarks, DOLE Assistant Secretary Maria Liavel C. Badillo-Crisostomo, Chairperson of DOLE SQIP Technical Working Group, highlighted the importance of delivering DOLE programs and services with a dedicated heart and a strong commitment as public servants.



RTWPB-X Conducts Wage Orientation and Productivity Training to DOLE Mission RACE and Barangay PESO Beneficiaries

RTWPB-X, in collaboration with DOLE Bukidnon and PESO Manolo Fortich, conducted wage orientation and productivity training to DOLE Mission Race and Barangay PESO beneficiaries on October 7, 2022 at Tulugan Hall, Manolo Fortich, Bukidnon.

More than 50 beneficiaries of Barangay PESO and Mission RACE program attended the activity which seeks to promote productivity improvement and compliance with minimum wage.

RTWPB-X Board Secretary Atty. Ma. Vergel B. Walag discussed the salient features of Wage Order No. RBX-DW-03 and the role of barangays in the implementation of Republic Act No. 10361, an Act Instituting Policies for the Protection and Welfare of Domestic Workers.



The salient features of Wage Order No. RX-21 for workers in the private sector and different formulas on correcting wage distortion were also discussed along with Productivity 101 and 7S of Good Housekeeping.

RTWPB-XIII Organizes Productivity Awareness Program for DOLE Mission RACE Beneficiaries



RTWPB-Caraga, in partnership with DOLE Surigao del Sur and DOLE Surigao del Norte, conducted an Orientation on Productivity Toolbox and Productivity Awareness Program to different Mission RACE beneficiaries on September 23, 2022, and October 6, 2022.

The activities were part of RTWPB-Caraga's commitment to provide technical assistance thru trainings and seminars to identified beneficiaries of DOLE Mission Race program. This program seeks to reboot economic activities in the form of sustainable livelihood trainings.

Fifty-one self-employed beneficiaries in Tandag City in Surigao de Sur participated in the activity while 50 business owners and representatives from Sison and Placer in Surigao del Norte joined the orientation.

In his message, RTWPB-Caraga Board Secretary Earl D. Dela Victoria emphasized the importance of instilling productivity in one's endeavors. "In order to grow and sustain your business, productivity must be part of your day-to-day operations. You have to have a productivity mindset. We can help your business grow through our productivity programs," said Board Secretary Dela Victoria.

The activities were conducted in coordination with PESO Tandag in Surigao Del Sur and PESO Sison and PESO Placer in Surigao del Norte.

AGAP Recognizes NWPC as 2021 Most Outstanding Accounting Office



The Association of Government Accountants of the Philippines (AGAP), Inc. has recognized the NWPC Accounting Office as one of the country's "Most Outstanding Accounting Offices" for 2021 in recognition of the quality, timeliness and accuracy of its CY 2021 Financial Reports.

NWPC Executive Director Maria Criselda R. Sy and OIC-Director Editha M. Saus received the award during the awarding ceremony held on October 4, 2022 in Quezon City. AGAP Inc. awarded NWPC for the third time. The first award was given in 2002 and the second was in 2018.

The award, through the recommendation of the Commission on Audit, is given annually to selected government agencies. AGAP Inc., founded in 1953, is an association that promotes the interests of government accountants and the efficient practice of government accounting.

RTWPBs Roll Out SQIP Training in DOLE Regional Offices and Regional Coordinating Committees

Regional Tripartite Wages and Productivity Boards (RTWPBs) facilitated the training on DOLE Service Quality Improvement Program (SQIP) for the staff and focal persons of DOLE Regional Offices and Regional Coordinating Committee (RCC) members in October 2022.

The training was conducted as part of the implementation of the SQIP in all DOLE offices and attached agencies. RTWPB board secretaries and staff served as resource persons during the training organized by the chief administrative

officers and human resource-designates of DOLE Regional Offices.

Some participants recognized that despite the notable service of DOLE to its clients, there is still room for improvements and the need to continuously optimize the organizational performance of DOLE regional and field offices. Training participants were instructed to develop project proposals to implement SQIP in their respective offices.

Minimum Wage Rates as of October 31, 2022

Region's Wage Order	Highest Rate	Effectivity
Wage Order No. NCR-23	P570.00	June 4, 2022
Wage Order No. CAR-21	P380.00	June 14, 2022
Wage Order No. RB1-21	P370.00	June 6, 2022
Wage Order No. RB2-21	P400.00	June 8, 2022
Wage Order No. RB3-23	P450.00	June 20, 2022
Wage Order No. RB4A-19	P435.00	June 30, 2022
Wage Order No. RB4B-10	P355.00	June 10, 2022
Wage Order No. RB5-20	P345.00	June 18, 2022
Wage Order No. RB6-26	P450.00	June 5, 2022
Wage Order No. RB7-23	P435.00	June 14, 2022
Wage Order No. RB8-22	P350.00	June 27, 2022
Wage Order No. RB9-21	P351.00	June 25, 2022
Wage Order No. RB10-21	P390.00	June 18, 2022
Wage Order No. RB11-21	P427.00	June 19, 2022
Wage Order No. RB12-22	P368.00	June 9, 2022
Wage Order No. RB13-17	P350.00	June 6, 2022
Wage Order No. BARMM-02	P341.00	July 21, 2022



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